From: (b) (6)
Sent: Wednesda
To:

Subject: RE: Boston CBP Issues

(b) (6)

[mailto
March 30 2011 1:53 PM

(b) (6)

(b) (6)

From: (b) (6)
Sent: 'Ve•nes•a arch 30 2011 4:24 PM
To: (b) (6) (b) (6)
Subject:

(b) (6)

Good to know there's additional cases...While our Compliance team will not be able to investigate as thoroughly without names, if the Somali community members would like to file cases anonymously (or perhaps identified only by initials or

first name etc), then we can at least note that these incidents happened. Important info we need if possible is precisely when this happened (what date) and what questions were asked, and whether these questions were asked during

From: (b) (6)
Sent: Wednesda
To: (b) (6)
Subject: RE: Boston CBP Issues

(b) (6) (b) (6) [mailto

From:

Sent: Wednesda , March 16, 2011 2:34 PM
To:

Subject: RE: Boston CBP Issues

(b) (6) (b) (6) (b) (6) (b) (6)

(b) (6) (b) (6) [mailto

(b) (6) Esq.
Community Engagement Section
Office for Civil Rights & Civil Liberties
US Department of Homeland Security
Washington DC 20528
(b) (6)

From:
Sent: Wednesda March 16 2011 2:47 PM
To: (b) (6) (b) (6)
Subject: RE: Boston CBP Issues

Absolutely. We'll keep quiet. Will check in with you later on.

(b) (6) —just a quick request. We know CBP Boston can get pretty defensive, and thus would you mind keeping my request below under wraps? I think we'll be able to accomplish more that way...Can explain more over the phone if you'd like.

Thanks!

(b) (6) Esq.
Community Engagement Section
Office for Civil Rights & Civil Liberties
US Department of Homeland Security Washington DC 20528
(b) (6)

From: (b) (6)
Sent: Tuesda
To:

Subject: RE: Boston CBP Issues

(b) (6)

March 15 2011 4:15 PM

could get me whatever you can, that would be great...and once again, if names are not available, we can submit the

(I already have some cases from (b) (6) but several of these are JFK related rather than BOS). But yes, if you

I will include the details of(b) (6) complaints. And yes, I do plan on contacting (b) (6)

entry anonymously if the date of the incident and some details are provided. Thanks!

From: (b) (6) [mailto (b) (6)
Sent: Tuesday, March 15, 2011 4:05 PM

3
PRIV 11-0292 - 000318

BQ_000320

To: (b) (6) (b) (6)
Subject: RE: Boston CBP Issues

(b) (6) complaint was sent to your office too. Letter attached. We
no se as e o give you the names by the end of this week. Many of the • they had people com. lain to them. Are you asking them too? I think (b) (corn lainin• to him, (b) (6) had some, and some other people mentione with (b) (6)

have some other incidents but may s at the Bridges meetings said
has a few people
inci•en s at Logan as well. I'll check

From: (b) (6)
Sent: Tuesda
To:

Subject: Boston CBP Issues

(b) (6)

(b) (6)

[mailto
March 15 2011 3:26 PM

(b) (6)

This is a project that I am hoping you might be able to help me with. CRCL Officer Margo Schlanger has asked my colleagues and Ito collect specific cases where travelers have had problems with CBP at Boston Logan Airport. If possible, it would be good to have information such as name (if the individual is willing to share, otherwise we can submit an anonymous entry), date of incident, and some details. I've already included reports from
and Mr. (b) (6) My colleague is collecting more stories from the Somali community in Boston and in Portland, Maine.

Specifically are there incidents where:
Travelers have been told they cannot call relatives while held in secondary inspection
Travelers have been told they cannot use the restroom while in secondary
Travelers have not been provided appropriate interpretation services
Travelers have been asked offensive/inappropriate questions

But if you have other incidents that are noteworthy, we'd like to hear about them as well.

I need to compile this data by the end of the week for finalizing early next week. If it might be easier to do this over the phone, I am happy to call any of you at a time that's convenient.

I am hoping that collecting this information will perhaps lead to some broader policy initiatives or at least local directives to CBP Boston. Thus any info would be much appreciated!

Thanks,

(b) (6) Esq.
Community Engagement Section
Office for Civil Rights & Civil Liberties
US Department of Homeland Security
Washington DC 20528
(b) (6)

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PRIV 11-0292 - 000319

(b) ((b) (6)

BQ_000321