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From:
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Subject:
Attachments:

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Gersten, David
ora, areem; ers en, 'avi.; Kessler, Tamara; Blumberg, Jeffrey RE: Names/Dates
Complaint Submission Form 12-13-10.docx

Thanks, This is great.

If Jeff approves, Compliance will open complaints into these allegations and add them to the overarching religious questioning investigation.

As we discussed, contact information for these individuals would be helpful —we can send information to complainants c/o NGOs if they prefer, and we do accept anonymous complaints (though they are difficult to investigate). I know it can be hard to push a submission form on people, and certainly people don't have to fill out this form in order to file a complaint, but I thought the form might be helpful to the Engagement Team as a list of details that are useful for Compliance staff to have when completing an investigation (e.g., how/who to contact if we have follow-up questions, where do we send close letters, etc.).

From: (b) (6) [mailto (b) (6)
Sent: Wednesda , March 30, 2011 3:23 PM
To: (b) (6) (b) (6) Gersten, David
Cc: Shora, Kareem; Gersten, David; Kessler, Tamara
Subject: RE: Names/Dates

(b) (6)

Below are some of the cases we have come in contact. We will continue to add to the bucket your are creating. Let me know if there is need for additional information on these individuals:

a Portland, Maine, resident, complained that while returning from an overseas trip on
November 17, 2009, CPB Officers at Logan Airport detained him and confiscated his electrics equipment
including cameras and phones. He states that he was held for more than four hours and was asked questions
related to his religious practices including how often he prays and what mosque he attends. This individual
alleges that he was denied use of bathroom while in secondary screening and some of his belongings were
mailed to his home after a month.

• Mr. (b) (6) a Portland-Maine, Resident, alleges that upon returning to the country through Boston Logan Airport in August 2009 he was detained along with his son, 15 years old, and held for over four hours. Religious questions included the mosque he attended and how often he prayed were asked.

• A Portland resident of Somali origin, claims on September,05, 2009, that she along with her (b) (6)
children were detained for hours at Boston Airport by CPB officers and were asked inappropriate questions. Her son was asked whether the number on his basketball jersey was a reference to a verse in the Quran. She also claims that she was denied to respond to her diabetic daughter's cries. Other questions included why she purchased clothing items in Egypt, why she did not marry while she was overseas since other Somali women get married when they go abroad and why she was not fasting that particular day. She said CPB did not provide

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• (b) (6)

TSA and CBP (though no religious questioning alleged):

(b) (6) Muslim community member. States that while departing a flight from Boston Logan airport, he
is delayed and asked questions such as where he is going and how much money he is carrying. Added that his luggage is always checked thoroughly. TSA allegedly once instructed him to hold his hands against a wall and spread eagled his legs and then patted him down. In June and in September 2009 after returning from Pakistan, he states that CBP officers escorted him to secondary, he noticed that the holding room was filled with Muslims

From: (b) (6)
Sent: Tuesda
To:

[mailto (b) (6)
March 29 2011 12:53 PM
(b) (6)

To: (b) (6)
Subject: RE: Names/Dates

Could you please send me your list?

Cc: Blumberg, Jeffrey; Kessler, Tamara; Shora, Kareem
Subject: RE: Names/Dates

— I've included 3-4 individuals on the list.= has the more important cases though from Somali community

- would you please let (b) (6) know when you expect to have your input completed?

Thanks,
(b) (6)

From: (b) (6) [mailto (b) (6)
Sent: Tuesda March 29 2011 12:48 PM
To: (b) (6) (b) (6)
Cc: Blumberg, Jeffrey; Kessler, Tamara
Subject: Names/Dates

You said last week (?) you were collecting names/dates from individuals who have experienced inappropriate religious questioning at Logan and in Lewiston. Do you have an ETA? I'm sure Margo would like to add them to the big bucket of complaints.

Many thanks!

(b) (6)
members.

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