From: Schlanger, Margo
To: Chandler. Matthew M; Schlanger. Margo 3; Kroloff. Noah
Cc: Sandweg, John; Kudwa. Amy: b 6 b 6
Subject: Re: 0"Reilly question
Date: Tuesday, May 17, 2011 7:36:06 PM

b 6 b 6 Saluimandimx

Anything more on this from the o'reilly people?

From my blackberry
Margo Schlanger

From: Chandler, Matthew [mailto (b) (6)
Sent: Tuesday, May 17 2011 12:53 PM
To: Schlanger, Margo
Cc: Sandwe. John
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4b) (6)
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Su .ject: RE: 0 Rei y question

Kroloff, Noah
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S ossman, Amy

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Apologies, we did have a statement on this for a couple inquiries last week:

ON THE RECORD

"On March 24, 2011, the U.S. Department of Homeland Security (DHS), Office for Civil Rights and Civil Liberties (CRCL) received a complaint from the Council on American-Islamic Relations (CAIR) Michigan regarding `Discrimination by U.S. Customs and Border Protection against Muslim Americans based on religion, race, national origin, ethnic background, and gender.'

DHS does not tolerate religious discrimination or abusive questioning — period. CRCL has notified CAIR that it will investigate this allegation and, if appropriate, CRCL will take corrective action.

Every day, CBP processes a million travelers attempting to enter the U.S. through one of 327 ports of entry. CBP prides itself on professionalism and expects its officers to treat returning U.S. citizens and visitors in a professional and courteous manner. CBP employees and officers take an Oath of Office, a

solemn pledge that conveys great responsibility and one that should be carried out at all times with the

utmost professionalism. CBP employees who disregard that oath and instead choose to violate the trust of the citizens they swore to protect will be held accountable."

ON BACKGROUND

Under 6 U.S.C. § 345 and 42 U.S.C. § 2000ee-1, CRCL reviews and assesses information concerning

abuses of civil rights, civil liberties, and profiling on the basis of race, ethnicity, or religion, by DHS employees and officials.

Complaints may be filed by email, letter, over the phone, or via CRCL's online complaint form on our website: www.dhs.gov/crcl.

CRCL leads efforts to improve the cultural competency of DHS personnel. CRCL has developed

training resources on Sikh, Arab, and Muslim cultures, including the use of religious garments and articles. CRCL also leads a training program for federal, state, and local law enforcement, which aims to improve communication, build trust, and encourage collaboration between officers and the

communities they serve and protect. Training topics include effective policing without the use of

PRIV 11-0292 - 000262

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From: prvs=1111d9eb08 (b) (6)
Of Bank, Dan
Sent: Tuesda Ma 17 2011 12:07 PM
To: (b) (6)
Subject: • •ei y question

[mailto:prvs=1111d9eb08 (b) (6) On Behalf

Matt

Hey,

I came across a CAIR press release (I pasted the link below) which says the DHS Office for Civil Rights & Civil Liberties will launch an investigation concerning potential civil rights violations and profiling of Muslims by U.S. Customs and Border Protection (CBP) personnel at the United States-Canada border.

We may do this story on the O'Reilly Factor, and wanted to reach out to you for comment on this. Is the DHS launching an investigation? If so, why? Who asked for the investigation, etc.

Let me know if you need further information.

http://www.cairmichigan.org/news/press releases/cair mi welcomes dhs civil rights investigation

Thanks,
Dan Bank
Fox News Channel
(b) (6)

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