From:
To:
Cc:

Subject:
Date:

RE: CRCL Complaint Number 11-06-CBP-0167
Monday, April 04, 2011 2:27:14 PM

Lice of InTector &nerd

UJ Deparimentuflionaland Security

Homeland

Security

The below information has been reviewed and is returned for whatever administrative action or inquiry you consider appropriate. Should any administrative or personnel action result from your response to this information, you are requested to report the final result of that action within 30 business days of its conclusion.

If your review of this matter discloses evidence of previously unreported criminal misconduct that is reportable under Management Directive 0810.1, you are required to notify this office of that information before any additional investigative steps are taken.

From: (b) (6) [mailto (b) (6)
Sent: Fri.
To:
Cc:

Subject: CRCL Comp aint Num•er 11-06-CBP-0167

01 2011 2:12 PM

(b) (6)

(b) (6)

Summary of new complaint for your review:

On March 29, 2011, CRCL Engagement Team referred correspondence to CRCL Compliance Branch on behalf of Mr.(b) (6) a Portland, Maine, resident, who alleges that while returning from an overseas trip on November 17, 2009, CPB Officers at Logan Airport detained him for four hours, asked discriminatory questions and confiscated his electronic equipment including cameras and phones. He states that he was held for more than four hours and was asked questions related to his religious practices including how often he prays and what mosque he attends. He also alleges that he was denied use of bathroom while in secondary screening and some of his belongings were mailed to his home after a month.

Thank you.

(b) (6)
Program Analyst
Compliance Branch

PRIV 11-0292 - 000239

BQ_000241

Office for Civil Rights & Civil Liberties Department of Homeland Security
(phone)

PRIV 11-0292 - 000240

BQ_000242

DEPARTMENT OF HOMELAND SECURITY OFFICE FOR CIVIL RIGHTS AND CIVIL LIBERTIES COMPLAINT SUMMARY FORM

To be placed under the first left tab of the complaint folder Complaint Number: 11-06-CBP-0167

Summary Prepared By: (b) (6) Date Prepared: April 1, 2011

Identifying Information

Complainant/
Individual's FN:

(b) (6) MN: LN: (b) (6)

•

Individual's
Alien number:

Third Party's FN
(Written By):

Third Party's LN

Incident Date:
(If this is a recurring
incident or condition, list
date range[s]):

November 17, 2009 Time of Incident:

Summary of On March 29, 2011, CRCL Engagement Team referred correspondence to CRCL
Allegation(s): Compliance Branch on behalf
who alleges that while returning
CPB Officers at Logan Airport
questions and confiscated his

of Mr. (b) (6) a Portland, Maine, resident,
on November 17, 2009,
hours, asked discriminatory
cameras and phones.

from an overseas trip
detained him for four
electronic equipment including
He states that he was held for more than four hours and was asked questions
related to his religious practices including how often he prays and what mosque he
attends. He also alleges that he was denied use of bathroom while in secondary
screening and some of his belongings were mailed to his home after a month.
Compliance COMMENTS: On [DATE], Jeffrey Blumberg, Director, Compliance Branch,
Director's directed that this matter be opened as a complaint, and recommended that it be
Recommendation: handled as a [referred, retained, short form] Complaint assigned to [NAME].

Allegation Details

Primary Issue: Discrimination/Profiling Primary Basis: Religion

Secondary Issue: Treatment Secondary Basis:

Select additional Secondary Issues and Secondary Bases if necessary. Add additional rows to the table above.

Categories from which to Select Allegation Issues and Bases

Allegation Issue Categories: Allegation Basis Categories:
Abuse of Authority/Color of Law Age
Conditions of Detention Citizenship (specify)
Discrimination Color (specify whether dark, medium or light complexion)
Due Processing/Administrative Processing Detainee
Profiling Disability (mental)
Treatment Disability (physical)
Unaccompanied Minors Harassment
Inappropriate touching
Limited English Proficiency
National Origin (specify)

Non-Detainee

Race (specify race)
Racial Harassment

Referral to secondary
Religion (specify religion)
Retaliation

Rude, unprofessional conduct
Sex (specify whether male or female)
Sexual Harassment

Ethnicity (specify ethnicity. ethnicity. "Hispanic/Latino" is a selection in this category.)
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PRIV 11-0292 - 000242

BQ_000244

Other (please specify)

[If the complaint involves an Unaccompanied Minor as a complainant/victim, the Primary Issues is Unaccompanied Minors.]

Involved Parties

Component Selection List: DHS HQ, DHS, CBP, FEMA, FLETC, ICE, TSA, USCG, USCIS, USSS

Cornponent(s)
Referenced (If
complaint involves
multiple components, list
DLIS):

CBP

Cornponent(s)
Involved (list all that
apply, based on the above
checklist):

CBP

Individual(s)
(list name, title/position,
and employment location.
State if the individual is a
subject of the complaint.):

1.

Location(s) of Incident(s)
Incident Location Type (check all that apply):

z Airport

piAirplane
❑
❑

❑
❑

❑

❑ Street Stop
❑ Place of Business
Residence
Detention IGSA
Detention SPC
Detention CDF

Other (please specify)

BCIS Facility ❑

Border and Fixed Checkpoint ❑
Government Building ❑
Seaport ❑

Ship ❑

Incident Location
(list name of airport or port of
entry or other location):

Logan International Airport

City: Boston State: Massachusetts

If this complaint involves more than one incident location, list each location separately.
If the alleged incident occurred outside the U.S., identib) the city and county where it occurred.

Notes
Notes:

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February 2011
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BQ_000245