From:
To:
Cc:

Subject:
Date:

RE: CRCL Complaint Number 11-06-CBP-0160
Monday, April 04, 2011 11:46:11 AM

C, 'ice of Invector General

U.S. Depalimentof Homeland Skurity

Homeland

Security

The below information has been reviewed and is returned for whatever administrative action or inquiry you consider appropriate. Should any administrative or personnel action result from your response to this information, you are requested to report the final result of that action within 30 business days of its conclusion.

If your review of this matter discloses evidence of previously unreported criminal misconduct that is reportable under Management Directive 0810.1, you are required to notify this office of that

DEPARTMENT OF HOMELAND SECURITY OFFICE FOR CIVIL RIGHTS AND CIVIL LIBERTIES
COMPLAINT SUMMARY FORM

To be placed under the first left tab of the complaint folder Complaint Number: 11-06-CBP-0160

Summary Prepared By: (b) (6)

. Date Prep ed: April 1, 2011

Identifying Information

Complainant/
Individual's FN:

(b) (6) MN: LN: (b) (6)

Individual's
Alien number:

Third Party's FN
(Written By):

Third Party's LN
(Written By):
Third Party's
Organization:
Source Name/

Office/Agency (e.g,,
other DHS component,
government agency, or
NGO referring the
complaint to CRCL, not
representing the
complainant)

National Public Radio

,

If the Complaint file would be more appropriately labeled with a phrase other than an individual complainant's name, type that tagline/name here:

Special Category (check any that apply)
❑ Sexual Abuse (PREA)
❑ Language Issues
❑ Recipients of Federal Financial Assistance
❑ Medical Issues
❑ Mental Health Issues

❑ DHS Traveler Redress Inquiry Program (TRIP) ❑ Deaths — Further Action
❑ Deaths — No Further Action

❑ ICE 287(g) Program
❑ ICE Secure Communities Program ❑ DHS OIG Referral to CRCL
❑ CBP Referral to CRCL
❑ ICE Referral to CRCL
❑ FPS Referral to CRCL
❑ Other (please specify)

Allegation

Received by DHS: March 12, 2011 Received by CRCL: March 12, 2011 Allegation Type: Civil Right/Civil Liberty

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PRIV 11-0292 - 000230

BQ_000232

Incident Date:
(If this is a recurring
incident or condition, list
date range[s]):

Time of Incident:

Summary of On March 12, 2010 CRCL staff informally found a NPR article transcript titled,
Allegation(s): "Muslim Americans Question Scrutin at Border" hosted by Apri Shapiro. As
mentioned in the article, alleged Ms. (b) (6) at Rainbow Bridge Port of Entry
was asked a discriminatory question $y a CBP Officer. Allegedly after presenting
her US passport, the officer asked if she was from the U.S., and why she had been
in Canada; then, when her traveling companion stated that she was in Canada to
work on a stor of a notorious murder involving two local Muslims, the CBP
Officer asked (b) (6) if she was related to the murderer.
Compliance COMMENTS: On [DATE], Jeffrey Blumberg, Director, Compliance Branch,
Director's directed that this matter be opened as a complaint, and recommended that it be
Recommendation: handled as a [referred, retained, short form] Complaint assigned to [NAME].

Allegation Details

Primary Issue: Discrimination/Profiling Primary Basis: Religion
Secondary Issue: Treatment Secondary Basis:

Select additional Secondary Issues and Secondary Bases if necessary. Add additional rows to the table above.

Categories from which to Select Allegation Issues and Bases

Allegation Issue Categories: Allegation Basis Categories:
Abuse of Authority/Color of Law Age
Conditions of Detention Citizenship (specify)
Discrimination Color (specify whether dark, medium or light complexion)
Due Processing/Administrative Processing Detainee
Profiling Disability (mental)
Treatment Disability (physical)
Unaccompanied Minors Harassment
Inappropriate touching
Limited English Proficiency
National Origin (specify)
Non-Detainee

Race (specify race)
Racial Harassment

Referral to secondary
Religion (specify religion)
Retaliation

Rude, unprofessional conduct
Sex (specify whether male or female)
Sexual Harassment

Ethnicity (specify ethnicity. "Hispanic/Latino" is a selection in this category.)
Other (please specify)
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BQ_000233

[If the complaint involves an Unaccompanied Minor as a complainant/victim, the Primary Issues is Unaccompanied Minors]

Involved Parties

Component Selection List: DHS HQ, DHS, CBP, FEMA, FLETC, ICE, TSA, USCG, USCIS, USSS

Component(s)
Referenced (If
complaint involves
multiple components, list
DHS):

CBP

Component(s)
Involved (list all that
apply, based on the above
checklist):

CBP

Individual(s)
(list name, title/position,
and employment location
State if the individual is a
subject of the complaint.):

1.

Location(s) of Incident(s)
Incident Location Type (check all that apply): [II Airport

7 Airplane
❑ BCIS Facility
[2] Border and Fixed Checkpoint

Ei Government Building
El Seaport

Ei Ship

❑ Street Stop
0 Place of Business
O Residence
❑ Detention IGSA
0 Detention SPC
❑ Detention CDF

0 Other (please specify)

,

Incident Location
(list name of airport or port of
entry or other location):

Rainbow Bridge Port of Entry

City: Buffalo State: New York

If this complaint involves more than one incident location, list each location separately.
If the alleged incident occurred outside the U.S., identi6) the city and county where it occurred.

Notes
Notes:

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February 2011
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BQ_000234