3) Jeff — where are we on the complaint document that Alex has been working on? I'd like to get it done in the next week or so, if possible. Is it? It would be responsive not only to this group, but to many requests over the
past year or two.

4) (b) (6) — Not sure when you're back, but just as soon as you are, I'd like to talk about getting those changes made to the website. The various complaint-related documents that we worked so hard on should be posted.
I'll get to get a meeting on my calendar.

Thanks,
Margo

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