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Office for Civil Rights and Civil Liberties
U.S. Department of Homeland Security
Washington, DC 20528

May 3, 2011

Esq
Sta A ttorney
Council on American-Islamic Relations Michigan Chapter
21700 Northwestern Highway, Suite 815 Southfield, Michigan 48075

Homeland

Security

Re: Complaint No.
Complaint No.
Complaint No.
Complaint No.
Complaint No.
Complaint No.
Complaint No.
Complaint No.
Complaint No.
Complaint No.

11-06-CBP-0150
11-06-CBP-0151
11-06-CBP-0152
11-06-CBP-0153
11-06-CBP-0154
11-06-CBP-0155
11-06-CBP-0156
11-06-CBP-0157
11-06-CBP-0158

11-06-CBP-0159 (Anonymous Egyptian Male)

Dear (b) (6)

The Office for Civil Rights and Civil Liberties received information frot No.

Mi6-CBP-0157 tieshumili

1, our complaint process does not provide individuals with legal or procedural rights or remedies. Accordingly, this Office is not able to obtain any legal remedies or damages on your behalf or that of the above complainants. Instead, we use complaints like yours to find and address problems in DHS policy and its implementation.

Please note that Federal law forbids retaliation or reprisal by any Federal employee against a person who makes a complaint or discloses information to this Office. 42 U.S.C. § 2000ee-1(e). If you believe that the above complainants or someone else is a victim of such a reprisal, please contact us immediately.

As we begin our review of this complaint, a representative from this Office may contact you for additional information. If you have any questions concerning this complaint, you may contact this Office by phone at 866-644-8360, 866-644-8361 (TTY), or by email at crcl@dhs.gov. When you communicate with us, please include the complaint number. In addition, it is very important to notify us of any changes in your address or telephone number or the contact information of the complainants.

The Department of Homeland Security's Traveler Redress Inquiry Program (DHS TRIP) is a program offering a single point of contact for individuals who have inquires or seek resolution regarding difficulties they experienced during their travel screenings at airports, train stations or border crossings. You may wish to encourage the above complainants, if they have not done so already, to file a redress request with DHS TRIP online at www.dhs.gov/trip or to complete the enclosed Travel Inquiry Form and send to the following address:

DHS Traveler Redress Inquiry Program (TRIP)